

## Homeschool Co-Op FAQ

1. How much is the Co-Op?  
Altitude Co-Op Membership is \$40.00/student and is required for the Co-Op classes. The membership covers 10 weeks of jump on co-op days from 10am-2pm. Included with each membership is 1 free parent jump and a discount sibling jump rate of \$5.00, if sibling is not enrolled in classes.
2. How much is each class?  
Teachers set and collect their own fees. Teachers also have their own policies for class withdrawal and refunds. Please see our course description for more information on teachers and classes.
3. What types of classes are offered?  
The co-op offers enrichment classes of all types, and those classes may change from semester to semester. Please see our course description for more information on teachers and classes.
4. How do I choose my classes?  
Classes can be chosen upon registration. If a class is full, student will be placed on a waitlist and you will be notified that the class is full. Priority goes to students with paid memberships.
5. What are the co-op dates?  
Co-Op dates change every semester. Please see the Co-Op calendar for important dates. Co-Op is not held on Holidays, non-school days or days where Altitude Tampa is holding a special event.
6. Where do I register?  
Please register under the Co-Op page under Registration. See calendar for registration dates.
7. How do I pay for the membership?  
Co-Op membership (required for all registered students) can be purchased in park or by phone at 813-399-1529.
8. How do I pay the teachers?  
Teachers are paid directly, either at the Meet & Greet or first day of classes. We encourage teachers be paid at the Meet & Greet. Spot in Co-Op not confirmed until teacher and membership have been paid.
9. Can I add/drop classes?  
Yes. Students are allowed to add or drop a class if they feel it isn't a good fit for them after the first week of classes. Deadline to receive tuition refund minus materials fee is

the following Monday after class start date. Please communicate directly with teachers for further information. Co-Op membership is non-refundable after first day of classes. Teachers set their own requirements for withdrawal and refunds.

10. Are refunds given for missed classes?

If a teacher is absent more than 2 classes, they will set a make-up date or offer a refund of tuition for those days. Refunds are not given to students who are absent. Co-Op membership is non-refundable after the first day of classes.

11. Do I need a waiver?

Yes. ALL guests in Altitude Trampoline park require a valid waiver on file, and to be checked in at the front desk even if they are not jumping. Non-jumpers are not charged for.

12. Are safety socks required?

Yes. All jumpers must use safety socks while jumping. Socks can be purchased for \$2.75 and are not included in the membership.

13. Can we jump and not be enrolled in classes?

Yes! Altitude Tampa offers a \$5.00 sibling jump for those who are not enrolled in classes. They also offer a Homeschool Jump Time Mon-Friday from 11am-2pm. Homeschool Jump Time excludes holidays, non-school days, or special events. Please see website for current Homeschool Jump Time Pricing.

14. Can we register for the Co-Op and not jump?

Yes. Jumping is not a required activity. Students who do not wish to purchase the membership are still required to have a waiver on file and check in at the front desk. If they choose to jump, they may still purchase a membership, OR pay the regular Homeschool Jump Time rate.

15. Are masks required?

Even though jumping is a physical activity, we cannot guarantee 6ft social distancing on the courts. Masks are required for all guest 6years and older unless actively jumping, eating or drinking.

16. What if my student has an illness/fever/lice?

For the safety of all guests, we ask all guests to refrain from bringing their students until issue has been resolved.

17. Do I have to stay for the classes?

Yes. Students must have an adult escort on the premises at all times.